

## **Employment Opportunity**

### **Support Counsellor**

#### **(One-Year Contract)**

### **Alzheimer Society of Muskoka**

Serving Muskoka and Parry Sound, the **Alzheimer Society of Muskoka** is dedicated to improving the quality of life for individuals living with Alzheimer's disease, and other dementias, and their caregivers. We are committed to advocacy, public education and local services and programs. We are seeking applications from qualified individuals who are passionate about being part of a team environment and supporting individuals and families in our community.

The **Support Counsellor** provides information, supportive counseling, and referral services to persons living with Alzheimer's disease and other dementias, their family members and/or care providers. The **Support Counsellor** contributes to the provincial First Link program standardization within a local team environment.

The **Support Counsellor** works with individuals on a one-to-one basis, with families and caregivers, and with groups.

The *Alzheimer Society of Muskoka* welcomes those who have demonstrated a commitment to upholding the values of equity and social justice and we encourage applications from First Nations, Inuit and Métis, Indigenous Peoples of North America, Black and persons of colour, persons with disabilities, people living with dementia, care partners and those who identify as LGBTQ2S+.

#### **Minimum Requirements:**

- Post-secondary education in a related field, including but not limited to, social work, social service work, health services, or gerontology;
- Minimum of 2 years experience working with a similar population; preference given to experience working with people living with dementia and/or their caregivers;
- Minimum of 2 years experience in providing strengths-based and client-centered counseling services for individuals and families;
- Demonstrated group facilitation skills and experience;
- Comprehensive knowledge and understanding of Alzheimer's disease and other dementias;
- Strong knowledge of available community services;
- Valid driver's license and regular access to a reliable, insured vehicle;
- Willing to travel within the Districts of Muskoka and Parry Sound;
- Valid First Aid and CPR certification, or willingness to obtain before onboarding

- Police Records Check with Vulnerable Sector Search

**Assets:**

- Experience with, or knowledge of, navigating healthcare systems including primary care, community care, acute care, and specialized geriatric services;
- Ability to communicate in a secondary language

**Required Abilities & Skills:**

- Demonstrated ability to provide non-judgmental, client-centered, non-therapeutic emotional and practical support to individuals living with dementia and their caregivers;
- Experience in conflict resolution, de-escalation, and risk assessment;
- Demonstrated assessment, problem-solving and critical thinking skills
- Excellent organizational, planning, and time management skills and the ability to prioritize tasks and manage a high caseload;
- Ability to participate and contribute to a strong team environment with an inclusive and collaborative approach;
- Ability to work under minimal supervision and act with a high degree of independent judgment, taking action on a variety of matters as required;
- Open to receiving and seeking feedback, implementing new processes, and developing professional skills;
- Maintain confidentiality and use discretion, judgment, and tact when navigating complex client situations;
- Proficient with technology and comfortable using case management systems, virtual platforms, and office programs (e.g. Microsoft 365).

Complete job description available on request. This is a one-year (1) full-time contract based in our Bracebridge office with travel to other communities within the Districts of Muskoka and Parry Sound. The contract may be extended or the position may become permanent. Hybrid work options may be approved upon the completion of the probationary period. Salary will start at \$24 per hour. This position typically works 37.5 hours per week during regular business hours; however, flexibility is required for occasional weekend and evening hours.

**Applications, including resume and cover letter, can be sent to [ed@alzheimermuskoka.ca](mailto:ed@alzheimermuskoka.ca) until 5 pm on 21 June 2024.**

We thank all applicants in advance and only those selected for an interview will be contacted.

The *Alzheimer Society of Muskoka* recognizes the value and dignity of each individual and ensures everyone has genuine, open, and unhindered access to employment opportunities, free from any barriers, systemic or otherwise. We are dedicated to building a diverse and inclusive work environment, where the rights of all individuals and groups are protected and all members feel safe, respected, empowered, and valued for their contributions. We are committed to inclusive,

barrier-free recruitment and selection processes in accordance with the Human Rights Code and AODA.