Alzheimer Society YORK REGION





2014 2015 Annual Report

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Mission Statement

The Alzheimer Society of York Region's mission is to alleviate the personal and social consequences of Alzheimer's disease and other dementias and to promote research. *

Vision Statement

We are committed to the care of families and the cure of Alzheimer's disease and other dementias. We will achieve excellence, innovation and leadership in:

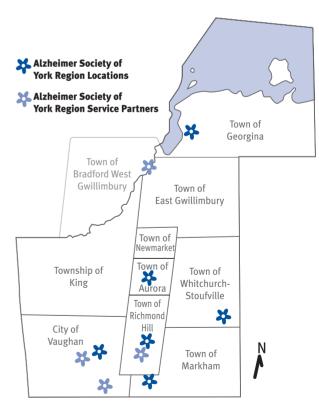
- Family-centred services, pgs. 2, 4, 5, 6
- **Advocacy**, pgs. 2, 4
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through caring professional staff, active volunteers, valued partnerships and a supportive community. *

About Alzheimer Society of York Region

The Alzheimer Society of York Region (AS York) has been a leader in actively supporting individuals and families coping with Alzheimer's disease and other dementias since 1985. Our history of delivering quality, dementia-specific day program services, an enriched social work program and education opportunities within the Region of York is well respected.

We have a proven record of working collaboratively and in partnership with different agencies within the Region of York to serve the needs of families and individuals living with Alzheimer's disease and other dementias.



Help for Today...Hope for Tomorrow®

Welcome to "A New D.A.Y." in York Region

In 2014 our journey of excellence accelerated, marking a transformative year for AS York. Our aim with "A New D.A.Y." is to build eminence in dementia care; to be an essential resource to people in York Region who are dealing with dementia; and to build mutually supportive relationships with other health care providers that develops a more integrated and sustainable health care system, particularly within a dementia framework. We're doing this in the face of a rising need for services to those with Alzheimer's disease and other dementias, and their families.

Our pursuit of these goals brought us to a new facility last year where we serve more clients and their families. The same journey saw us embark on an accreditation process, and begin implementing a new culture of philanthropy. *



Serving more in a better facility

A new, upgraded facility in Aurora with a superior client-centred focus where D.A.Y. programming and other services are enhanced, expanded and diversified in a facility that is the foundation of a new healthcare hub for York Region.

A new facility shared with two significant and complementary community service organizations provides for knowledge transfer and project innovation, the coordination of best practices, a seamless transfer of services for clients and a location with benefits that c n be shared with other service organizations. *

D.A.Y. = Day Centre for Alzheimer's in York Region

See the centre insert for "Shared Experiences at the New D.A.Y."



Strengthening credibility through accreditation

We're holding ourselves to the same standards as our health care partners by seeking accreditation in 2014-2015. This process is a central piece in embedding a renewed culture of quality, client safety, and excellence as never before.



Building a culture of philanthropy

We succeed in our drive for excellence through the support of the community we serve. So we're implementing a new culture of philanthropy which focuses on major gifts to increase resources and capacity in order to expand and enhance services.

Who We Are

Board of Directors

Executive

President

Farhad Sethna

Vice-President, Corporate Services Sheppard Village Inc.

Chair, Goverance Committee

Vice President

Zahid Salman

Executive Vice President, Ontario and Western Canada and General Manager, Absence Management Solutions Morneau Shepell

Treasurer

Shawn Turner

CEO

Envirocorp Services Inc.

Chair, Audit and Risk Committee

Secretary

W.S. (Bill) Wylie

Manager, CDM Commercial Programs Horizon Utilities Corporation

Directors at Large

Craig Bates

Human Resources Consultant

Jane Casey, RN, MScN Manager of Professional Practice Mackenzie Health

Tiffany Goodlet

Leadership and Management Consultant **Chair, Fundraising Committee**

J. David McLennan

Barrister & Solicitor, Partner Hill Hunter Losell Law Firm LLP **Chair, Facilities Committee**

Catherine Meunier, MD, MSc, CCFP Medical Director

Community and Health Services Dept. Housing and Long Term Care Branch, The Regional Municipality of York

Chair, Quality, Safety and Performance Committee

Sue Noble

Vice President, Toronto East Business & Professional Services, Commercial Financial Services RBC Royal Bank

Stuart Pasternak, CPA, CA

Principle

Pasternak Consultants

Gary Schecter

HR Consultant

Chair, HR Committee

Staff

CEO

Loren Freid

Programs & Client Services

Senior Manager

Andrea Ubell

D.A.Y. Centre Program Managers

Franca Contardo Darlene Matte Mary Moore

Senior Program Workers

Laura Letassey Kala Matheendran

Program Workers

Tiziana Cassano
Alice Cheung
Jaime Cruz
Moe Del Fabro
Jennifer Golding
Ron Gorlick
Noraini Haroon
Lisa lesse
Stacey Mendonca
Chantelle Morello
Daria Padilla
Mary Rangel Gallardo
Catherine Timm
Dong Wen
May Yuen

Assistant Program Workers

Stella Squires Clare Walton

Van Drivers

Alvin Gardner Patrick Kwan

First Link Coordinator

Trevor O'Connor

Public Education Coordinator

Jonathon Macri

Senior Social Worker

Elaine Cheung Tara Arthurs (maternity leave)

Social Workers

Emma Rezaei

Polly Choi
Diana Evangelista (maternity leave)
Ellen Houser
Hemal Joshi
Krystal Kellington
Simone Ma
Alyssa Moore (maternity leave)
Adriano Murarotto
Angela Owen-Johnston (maternity leave)
Laura Quilliam

Isabella Velikovsky

Philanthropy and Communications

Director of Philanthropy

Matthew Warszawski (since Feb. 2015) Lorie Avery (until Oct. 2014)

Development Coordinator

Jacqueline Locke

Events Coordinator

Elaine Ross (retired August 2014)

Communications Coordinator

Anne Carriere

Philanthropic Counsel

Holly Benson (0ct. 2014 - March 2015)

Finance and Support Services

Manager of Finance & Support Services

Janice Clarke

Administrative Assistants

Wendy Creasey Susan Talbot

Finance Administrator

Jan Frampton

Finance and Data Coordinator

Allanna Yates

Volunteer/ Public Engagement Coordinator

Cathy Loitsch (until December 2014)

Joint Message from the Chair of the Board and the CEO

his past year, the Alzheimer Society of York Region (AS York) accelerated the transformation we began in 2013 as part of an ambitious strategic plan, How Can We Help You? It's the goal of our organization to be a go-to resource for other health care providers who are dealing with dementia in their own patients and clients, and a partner in developing a more integrated and sustainable health care system within our Local Health Integration Network (LHIN). This plan required building eminence in dementia care, supporting the development of Health Links, building productive relationships in primary care, all the while building capacity through relocating, building credibility through accreditation, and building a culture of philanthropy.

Our strategy is driven by a quest to meet the rising need for services to citizens with Alzheimer's disease and other dementias, and their families. And it's working. We're pleased to report a 9.5% increase in the number of families we've served, often in collaboration with partner agencies, over the past three years. That's 1,852 families living with dementia who received support and education from our social work team.

Increased Referrals from Family Physicians

This reflects increased new referrals through our First Link program connecting family physicians, geriatric specialists and other allied health professionals directly to the Alzheimer Society. This awareness network, generated in cooperation with Behaviour Support Ontario, has resulted in over 540 new referrals this past year just from physicians and other allied health professionals. That way, people are diagnosed earlier in the disease process, begin treatment and support sooner, and can become directly involved in their own caregiving plans.

But we're not just serving more clients and their families, we're serving them better. Last July, AS York relocated our head office to a new Aurora facility in the Cartwright Centre. It has enabled us to enhance, expand and diversify our programming, and provide more spaces for

our largest DAY program. It truly is a superior environment for our client care and staff experiences, which are highlighted in this annual report.

Collaboration and **Partnership**

Our new location offers other advantages because of the neighbours who share the facility, Community & Home Assistance to Seniors (CHATS) and York Support Services Network (YSSN). With complementary services to those of AS York, we are the foundation for a health care hub, and greater than the sum of our parts.

In fact, AS York extends its collaboration beyond its walls through our participation in the three York Region area Health Links. Both Health Links and the Alzheimer Society aim to provide coordinated, efficient and effective care to patients and clients with complex care needs. The sustainability of our health care system depends

on such cooperation and collaboration wherever possible.

The "Quality" Journey

Every step helps us get better at what we do because excellence is a journey, not a destination. Last year, we embarked on a "quality journey" in pursuit of accreditation. It's our goal to embed a renewed culture of quality, client safety and excellence into all facets of our organization (be it client safety, leadership, quality improvement, health and safety, and service delivery) as never before.

Of course, none of our facilities, programs, and services would be possible without the resources afforded to us by our base of support and the Central

LHIN in particular. To bring our supporters closer, we've instituted a new culture of philanthropy over the past year and launched a major gift campaign. We

were honoured to receive from philanthropist Dr. Allan Carswell and the Carswell Family Foundation the first installment of a generous three-year gift of \$600,000. But it doesn't end there. As a condition of the gift, we must find donors to match it, dollar for dollar. That way, every donor, no matter how small or large, has a role to play in our transformation.









Loren Freid

Client Feedback

While we're pleased with our progress, we know we can still do more for our clients and their caregivers. So we're asking them for their opinions and ideas. They are the best judges of how AS York delivers support, quality services, and vital information, often over a sustained and lengthy continuum of care. To tap this valuable source of feedback, last year we administered client and family surveys to gauge satisfaction about a variety of our services.

The survey results told us that a large majority of families consistently rated all the services offered by the Alzheimer Society of York Region very favourably, and almost all of the respondents said they would refer others to our program. But we also got feedback on opportunities for improvement that are being carefully considered on our journey of excellence.

To be sure, the progress we've made, and the endorsements we've earned, are the results of AS York's staff and volunteers who have given their all in the past year. But we take nothing for granted and look ahead to even greater achievements in 2015/2016. It's just that important to our clients, their families, and the community we serve. **



Caregiver Support

1,852

families helped this year

through over 8,500 hours of counselling



"My mother Iris has been attending the D.A.Y. program for almost one year. I want to let everyone know

how amazing the entire team is doing with the care of my mom. My social workers, Angela and Laura, have been there to answer any questions or concerns that may arise. Mary, the D.A.Y. Program Manager, has always been available to answer my questions. When the staff greet mom – she feels so welcomed and special. Thank you everyone for all you have done and yet to do, you have allowed me to have some well needed break time."

- Peter Smith, caregiver

D.A.Y. Programs

263

participants

attended AS York's three day programs in Thornhill (Markham), Aurora and Whitchurch-Stouffville, with youngest attendee at 39 years old and oldest attendee at 96 years old

"When my husband was diagnosed with Alzheimer's disease, it was tremendously helpful to know there was an organization solely devoted to providing the necessary assistance. In the Alzheimer Society's support groups, I was able to obtain information on the disease, its progression and how to adapt to the changes I would experience. Currently, my husband has the opportunity to participate in stimulating daily exercises, music therapy, cooking and craft sessions. In addition, he has met new friends in a caring, non-judgmental atmosphere. In different ways, we both benefited from the program and are grateful to those who set up this centre which allows me a chance to pursue my hobbies knowing that at the same time my husband is also enjoying himself."

- Sandra Bannister, caregiver

The D.A.Y. Program Student Internship Program

4,254

hours provided to students

participated in AS York D.A.Y. program placements

"The experience I have gained as a student at the Alzheimer Society of York Region is invaluable. The staff was very professional and welcomed me as part of a team. I have gained a lot of new skills and this has allowed me to pursue a career in this field."

- Mary Rangel Gallardo, Former Student

Support Groups

624 participants

in 87 support

"The support groups are so informative. It is reassuring to come here and know I am not alone. I wish I started attending these meetings sooner because it has been such a lifeline for me."

- A regular support group attendee

Information/Education Sessions

10,817 participants

in 234 speaking/education sessions, offered in Cantonese, Italian, Hindi, Gujarti and English

"The Next Steps education sessions have been very beneficial to my family. The ability to share openly and hear stories and experiences from other families greatly improved the learning experience. I would highly recommend this series to others who are caring for someone with dementia in their life."

- An education session attendee

Service Integration

28,000 day program spaces

filled through Community Care Access Centre (CCAC) with support by AS York social work team across seven dementia programs in York Region administered by our health service partners; the AS York social work team leads support groups, provides service navigation and caregiver support for families; and training for new day program staff.

"Mackenzie Health is thrilled with the long standing and innovative partnership that has been developed with the Alzheimer Society of York Region who provides Outreach Services to our Adult Day Program clients and families who are dealing with dementia, as well as providing ongoing education to Mackenzie Health staff. Through this specialized collaboration we can assist individuals and their families to enjoy a better quality of life in a more timely and financially efficient manner."

 Richard Tam, Executive Vice President Operations and COO, Mackenzie Richmond Hill Hospital



Health Care System Leadership

122 Professional Caregivers

participated in AS York educational training on Gentle Persuasive Approaches (GPA)



"Gentle Persuasive Approach is a case-based, interactive, practical one-day education training offered to professional caregivers. The overall goal of the curriculum is to educate caregivers on how to use compassionate person-centred care using techniques in gentle persuasive approaches to respond respectfully to challenging behaviours associated with dementia. Over the past year, my co-coach PSW program lead Lisa Wauchope from York Region Board of Education and I trained over 122 professional caregivers."

Mary Moore,
 D.A.Y. Program Manager,
 GPA Coach & U-FIRST! Trainer

70 Physicians & Allied Health Professionals

participated in 3 Physician Engagement and Training Sessions



"It has been a pleasure to work with the Alzheimer Society of York Region this past year. Through Behaviour Supports Ontario and the collaboration with AS York, over 70 primary care physicians, geriatric specialists and other allied health professionals participated in three engagement and training sessions in the Central LHIN about the "Behavioural and Psychological Symptoms of Dementia". We were also able to promote the First Link program, outlining effective community supports for people diagnosed with Alzheimer's disease or other dementias and their families."

 Dr. Andrea Moser, MD, MSc, CCFP, FCFP Family Physician,
 Associate Medical Director, Apotex Nursing Home, Baycrest,
 Primary Care Medical Lead for Behavioural Supports System in Central LHIN

Treasurer's Report



Shawn D. Turner Treasurer

Overview

The Society's external independent audit firm, BDO Canada LLP, reports the audit results to the organization's Audit and Risk Committee annually. The 2014-2015 audit results were reviewed, and the auditor's report contained no items of concern or substantive qualification. The Committee was very pleased with the report and with the Society's fiscal performance and continued solid financial management. A strong

financial foundation ensures we have the capacity to maintain and deliver our existing services and supports our new growth plans and leadership initiatives. As always, the financial focus was on the prudent and effective use of the resources entrusted to the Alzheimer Society of York Region (AS York) by our clients, donors, government and funding partners.

Program growth in the 2014-2015 fiscal year was supported by additional funding from fund development activities and grants from York Region.

The Society ended the year with a surplus of \$22,356, before gains on disposal of property and equipment, amortization and depreciation of capital assets. Both revenue and expenses increased to \$2,720,781 and \$2,698,425 respectively.

From a Governance perspective, the Audit and Risk Committee meets before each Board meeting to review the monthly statements and to discuss any financial issues that have arisen during the month. During the last year, the Audit and Risk Committee retained interim oversight and responsibility for Quality and Performance Management from April to September and oversaw the transition of that responsibility to a standalone Quality, Safety & Performance Committee in October.

Activities undertaken by the Audit and Risk Committee included; the development of a Contingency Plan for the Reduction of Funding and a Multi-Year Capital Asset Plan incorporating the new Aurora site, the completion of a Reserve Level Report and a Capital, Property and Equipment Reserve Plan which will ensure adequate funds are budgeted and set aside to meet future needs. A framework for the implementa-

tion of a Cash Flow Model was also developed and an RFQ for Audit Services was completed which resulted in a reduction in costs and the appointment of a new Auditor.

Revenue

The main increase in revenue in 2014-2015 was attributable to the generous multi-year \$600,000 donation from the Carswell Foundation. AS York received \$150,000 in 2015 and of that amount, \$125,000 will be transferred to 2015-2016 as deferred revenue to fund an expansion in the number of Day Program spaces, other dementia services and organizational capacity. AS York also received grants from York Region totalling \$87,800 to support costs associated with Accreditation, Capital Improvements in the Day Program and to fund program fee subsidies for clients with low to moderate incomes. In addition, AS York received \$40,000 in revenue as the final payment from the Alzheimer Society of Ontario for the Finding Your Way Program. Finally, I would like to acknowledge and express our gratitude for the substantial base funding support we continue to receive from the Central LHIN.

The Board has determined that increasing revenue generated from donations, grants and events, is critical to the future growth and sustainability of the organization. To that end, in 2014/15 overall results from other revenue generation activities increased by 3.2% to \$591,203 as compared to \$572,862 in 2013/14.

Expenditures

Operating expenditures increased by \$55,024 in 2014/15. The increases were mainly attributable to one-time costs associated with the relocation and opening of the new Offices and Day Centre in Aurora and expenses related to our Accreditation.

Balance Sheet

AS York has a healthy balance sheet and is in a strong financial position. Current assets exceed current liabilities by a ratio of approximately 2:1, well exceeding the 1:1 ratio indicative of organizations with sound liquidity. AS York has \$519,142 in cash and short-term investments. Of this total, \$245,405 is reserved to support future capital and operating expenses associated with the Multi-Year Capital Asset Plans and Contingency Plans for Loss of Funding and will allow AS York to finance those costs without going into debt and/or placing the organization in a position of excessive financial risk

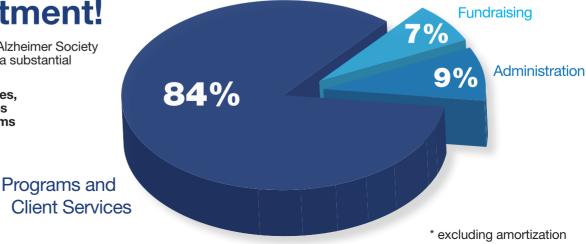
I would like to thank the other members of the Audit and Risk Committee; Zahid Salman, Sue Noble, Stuart Pasternak, Janice Clarke and Loren Freid for their ongoing support and contributions which have been extremely valuable and much appreciated. As a result of their efforts, we were able to effectively oversee the Society's finances and ensure the prudent, effective and efficient use of the resources entrusted to AS York.

Shawn D. Turner Treasurer

Great Return on Investment!

Financial support to the Alzheimer Society of York Region results in a substantial return on investment.

As the diagram illustrates, 84% of our expenditures are allocated to programs and services.*



Financial Report

The statement of operations and financial position presented here have been extracted from our organization's audited financial statements, approved by the membership at our General Meeting on June 16, 2015.

Our auditors are BDO Canada LLP in Newmarket, Ontario.

The Alzheimer Society of York Region is committed to transparency and accountability to our stakeholders and general public. Our complete audited financial statements are available upon request.

Balance Sheet

Assets		2015	2014
Current	Cash	211,898	54,472
	Short Term Investments	61,839	120,285
	Accounts Receivable	143,044	121,371
	Prepaid Expenses	27,590	38,250
		444,371	334,378
Restricted Cash and Investments		245,405	533,873
Property & Equipment		369,547	142,997
		1,059,323	1,011,248
Liabilities			
Current	Accounts Payable and accrued liabilities	184,616	143,728
	Current Portion of Deferred Revenue	163,015	67,269
		347,631	210,997
Long Term Deferred Revenue		335,537	384,413
Fund Balances	5	376,155	415,838
		1,059,323	1,011,248

Statement of Revenues and Expenditures

Revenue	2015	2014
Government Support	1,695,883	1,714,206
Fundraising	591,203	572,862
Fees	432,405	423,675
Other	1,290	1,663
	2,720,781	2,712,406
Expenses		
DAY Program	1,239,526	1,183,571
Caregiver Support and Education	1,022,472	1,038,994
Fundraising	195,868	212,997
General Operations	240,559	207,839
	2,698,425	2,643,401
Excess (Deficiency) of Revenue over Expenses from Operations	22,356	69,005
Amortization	62,589	52,526
Gain on disposal of Assets	(550)	
Excess (Deficiency) of Revenue over Expenses	(39,683)	16,479
Fund Balances Beginning of Year	415,838	399,359
Fund Balances End of Year	376,155	415,838

Donor Recognition

The Alzheimer Society of York Region is deeply grateful to the following families, corporations, foundations and community groups who showed their commitment to our work through their generous financial support. This represents donors who contributed to us from April 1, 2014 to March 31, 2015.

Gifts \$25,000+

Carswell Family Foundation

Gifts \$10,000+

Caldwell Securities Ltd.

The Leonard and Gabryela Osin Foundation

Gifts \$5,000+

Borden Ladner Gervais LLP

Charles F. Fell Charitable Fund

Garber, Allan and Gale

High Five Photography

Kornhaber, Julian

Sherkin, Dr. Marc

Spring, James

Gifts \$1,000+

A. Christopher Dymond Professional Corporation

Bianchi, Mark

Cherniak Law Professional Corporation

Custom Colour Labs Inc.

Estate of Marion Case

Executive Furniture Rentals

Haas, Paul

Gifts \$1,000+ (continued)

Investors Group Financial Services Inc.

J. Cipelli Wines & Spirits Inc.

Ka. Hilbert

Keybase Financial Group

Masters Insurance Limited

Morneau Shepell Ltd.

Richmond Hill

Retirement Residence

Salman, Zahid

Schinagl, Albert

Sethna, Farhad

The BLG Foundation

The McLennan Family

Versaterm Inc.

Wong, Vivian

Wright, Debbie

Gifts \$500+

Anschuetz, Barbara

Bryson, Bill

Cantor, Sean

Catherwood, John

Censoni, Renato

Constanzo, Luigi and Maria

Edwards, Joan

Gifts \$500+ (continued)

Glinski-Oomen, Margaret

Hansen, Rob

Iannuzzi, Mario and Katia

Kelly, Frank

Martyn, Barbara

McCormick, Ann

North York Knights

of Columbus - Thornhill

Okorofsky, Brett

O'Sullivan, Sean and Patricia

Pefferlaw Lion's Bingo

Pipe All Plumbing & Heating Ltd.

Posca, Angela

Pudsoc, Marilyn

Rizzi, Cathy

Shnier, Paul

Styrmo, Victor and Diane

Telus Corporation Inc.

The Manchee Foundation

The Marleigh Retirement Residence

Topper Linen Supply Limited

Turner, Shawn

Whittaker, Joan

Withington, Marie

*And others who wish to be anonymous

Funding provided by:



Supporters like you





We strive for accuracy in this list of donors, however if your name is missing or incorrectly listed, please contact us at 905-726-3477. We value our donors' privacy. For information about our privacy policy, please see www.alzheimer-york.com

Philanthropy Highlights

Largest single gift of \$600,000 to the Alzheimer Society of York Region

From the Carswell Family Foundation, Dr. Allan Carswell and his wife, Helen, made a generous gift of \$600,000, over three years, to the Alzheimer Society of York Region (AS York), beginning in March 2015. Their motivation was driven by the love, compassion, care and professionalism demonstrated by AS York's D. A. Y. (Day Centre for Alzheimer's in York Region) program staff.

The Carswell's commitment to the Alzheimer Society of York Region goes even further. In order to encourage increased giving to AS York, they have issued a challenge to those living in York Region to match this donation dollar-for-dollar.

"We are so thankful for this substantial gift from the Carswell's. It will allow us to transform the lives of those living with Alzheimer's disease and other dementias. We are looking forward to using the money to reduce the already long wait times for our D.A.Y. programs. We will be able to provide even more services and care to our participants throughout York



"I view the Alzheimer Society of York Region as my extended family." - Dr. Allan Carswell

Allan & Helen's guiding principles:

- There is no shame or stigma in having Alzheimer's disease.
- We must maintain a positive outlook; enjoy life, family, friends, travel and the people around us.
- We must never dread or worry about the future, just plan your next move
- · Always keep the glass half full
- We always have today, but possibly not tomorrow so it is always best to do things today rather than wait for tomorrow.
- Pay it forward. Repay to others the good deeds we receive from our many Alzheimer's benefactors.

Region," said CEO, Loren Freid.

The Carswell Family Foundation's gift will provide immediate help to fami-

Donations can be made on our website at: www.alzheimer.ca/en/york/Get-involved/Donate If you prefer, please reach us at 905-726-3477 for more information.



Walk for Memories

We hosted two very successful walks in the spring last year raising \$23,000. Special thanks to The Briars in Georgina and Richmond Green Sports Centre and Park in Richmond Hill for hosting our venues, all our loyal participants and amazing volunteers, local dignitaries and staff who continue to make this event a success year after year. The money raised from the Walk for Memories will be used to enhance programs, services and education for clients and their families.**

Over \$25,000 raised from Coffee Break

Since last September when we kicked off Coffee Break, we raised \$26,057! Special thanks to our corporate sponsors, Bulk Barn and FreshCo who combined helped raise over \$15,000 at their store locations. Coffee Break was hosted in over 50 locations across York Region and the support we have received from the community has been tremendous. We appreciate everyone's efforts in making Coffee Break another huge success! **



How you can help

By supporting the Alzheimer Society of York Region, you enable us to expand our reach and help even more people touched by dementia.

- ✓ Make a gift

 Donate by mail, phone or online
- **☑** Support the Golf Challenge
- ☑ Join our annual Walk for Memories

☑ Volunteer

Volunteer to help us with events and much more

- ✓ Plan your own event

 Organize a fundraising event to support the Society
- **☑** Leave a Legacy

Continue your tradition of giving with a bequest in your will

☑ Give the gift of stock

Alzheimer Society

2-240 Edward Street, Aurora, ON L4G 3S9

Toll Free: 1-888-414-5550 Tel: 905-726-3477 Fax: 905-726-1917 Email: info@alzheimer-york.com

Offices and Programs across York Region

Thornhill (Markham) Georgina Whitchurch-Stouffville Richmond Hill

www.alzheimer-york.com

Charitable Registration #: 10670 5429 RR0001



Vaughan